Reporting

Test Results and Reporting Options

Test results may be delivered to your office by OhioHealth Laboratory Services' couriers.

• *Rapid Access to all Patient Test Results*: CareConnect through OhioHealth allows you to access patient results via the internet. For more information on this service, call 614-566-4327.

• *Same Day Reporting for Routine Test Orders*: Results of routine testing will be provided on a same day basis for specimens collected in the morning. Results for specimens collected in the afternoon will be provided by the following morning.
Reports will be provided by interface, automated fax, or courier delivery. Your OhioHealth Laboratory Services sales representative will work with you to determine the best reporting mechanism for your practice.

Critical Value Notification
All critical values will be validated prior to notification. Critical value results will be called to the ordering physician, or, in his/her absence, the nurse or responsible individual designated by the physician to obtain such results, or the referring laboratory contact number. Per laboratory procedure, documentation of critical value notification will be entered into the laboratory computer system and will include the following:
• OPID of the notifying technologist
• Name and/or clock number
• Date and time of notification
Note: To comply with The Joint Committee (TJC) Patient Safety Standards, you will be required to repeat back all results to verify accuracy.

STAT Testing
As a regular customer, STAT requests from your office will be given the highest priority with test results available to you within 3 hours of receipt of the specimen in the laboratory at no additional charge. A list of test that can be offered STAT is available on request.